

IATA Booking Engine FAQ

What does it mean to be a verified agent?

A verified agent is a travel agent who has provided all required documentation to The Venetian Resort Services team and has been approved by The Venetian Resort Las Vegas to receive commissions on sales of suites at The Venetian Resort. Verification of an agent is subject to the sole discretion of The Venetian Resort. Once their information has been entered into The Venetian Resort database to process for verification, the agent will receive confirmation via email that their information has been verified.

How do I become a verified agent?

Agents must provide a copy of their Travel Agent Certificate, Tax ID form, and agency information. Please reference the verification process at venetianlasvegas.com/travelagents for more information.

When does my verification expire?

There is no expiration date. Any updates to the agent's name, address, or W-9 or W-8BEN Tax ID forms must be promptly communicated to The Venetian Resort Services team through the phone, email, or fax number/address provided below to avoid cancelation of the verified agent status.

What if I am an internationally based travel agent?

The verification process is the same, except that internationally based agents must submit a W-8BEN Tax ID form instead of a W-9 Tax ID form.

How long does it take to receive payment for commission?

Please allow 4-6 weeks from the date that the guest checks out to receive payment.

Who can I contact if I have not received or have an issue with my commission payment?

Agents can contact The Venetian Resort Accounts Receivable Team at lv_acct_arteam@venetianlasvegas.com for information on payment.

How much do you pay for commission?

The Venetian Resort offers verified agents 10% commission on the total suite cost. *Please note that commission is based on suite rate only and does not include taxes or fees. Promotions may not be eligible for commission. Email gdsagent@venetianlasvegas.com with any questions.*

How is commission paid?

If agents are members of Onyx, they will receive direct deposit to the provided bank account on file; if not, a check will be mailed to the address on file.

How can I confirm that my IATA was attached to the reservation I made?

Agents can contact The Venetian Resort Services team at gdsagent@venetianlasvegas.com to confirm. Please allow up to 72 hours for a response. New agents must be a verified agent 72 hours prior to the guest's arrival in order to earn commission.

What if I have a change in name or address?

Agents must email or fax (*contact below*) an updated Tax ID form to have information updated in our database. The agent is solely responsible for notifying The Venetian Resort by phone, email, or fax of any updates to their information to maintain their verified status to receive commission. Failure to do so may imply the cancelation of the verified agent status.

What is an IATA number?

An IATA number is a TA number provided to a travel agent as proof of their affiliation to a specific travel agency and authorizes any sales. Agents may also have a TA number through one of the following: CLIA, ARC, TRUE, TIDS, or a singular IATA number provided to their agency. Please contact The Venetian Resort Services team for more details.

What happens if I don't have an IATA number but want to receive commissions?

Agents must provide a TA number either through IATA, CLIA, ARC, TRUE, or TIDS to receive commission.

Who can I contact if I have more questions?

Please reach out to our Leisure Sales Department or Resort Services:

travelagents@venetianlasvegas.com

reservations@venetianlasvegas.com

Phone 702.414.4100

Fax 702.414.4805



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